



The Black Book of Behavioral Health IT

**2025
EDITION**

Technologies of **Mental Health,
Psychiatry, Psychology, Addiction
Treatment, & Specialized Therapies**

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Black Book

Setting the Gold Standard

Behavioral Health IT Solutions and Providers

Black Book™ is the definitive authority in evaluating Behavioral Health IT solutions, including EHRs, practice management software, telehealth platforms, patient engagement tools, and interoperability solutions. Each year, we conduct rigorous assessments of industry leaders across 18 critical operational excellence key performance indicators, delivering insights shaped exclusively by the client experience. Our unbiased and independent approach ensures that the feedback we gather—over 2,900,000 responses annually from healthcare IT users—is comprehensive, credible, and actionable.



For behavioral health IT providers and stakeholders, Black Book™ provides invaluable data-driven insights to support strategic decision-making, vendor selection, and technology adoption. Our transparent methodology actively involves vendors in encouraging their clients to share authentic feedback, resulting in robust, real-world perspectives on vendor performance. These insights empower behavioral health providers to make informed choices, leveraging the collective experiences of industry end users.

Through customized research and deep analysis, Black Book™ equips behavioral health organizations with the intelligence needed to navigate the complexities of IT in mental health, psychiatry, addiction treatment, and related fields.

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Our annual research spans nearly 8,000 vendors across diverse categories, including software, services, outsourcing, capital equipment, start-ups, and consulting, providing unparalleled breadth and depth of insights. Black Book™ surveys are powered by the voices of over 1 million global respondents, capturing the authentic experiences of end users and offering a peer-reviewed, client-centric perspective.

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Let Black Book™ be your trusted partner in delivering data-driven clarity and confidence in Behavioral Health IT solutions.

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Introduction



Behavioral Health Information Technology (BHIT) has emerged as a cornerstone in the modernization of mental health and substance abuse treatment. As the demand for behavioral health services surges, fueled by greater awareness, the lingering effects of the COVID-19 pandemic, and a growing emphasis on mental wellness, the adoption, innovation, and development of BHIT have become critical. This introduction explores the state of behavioral health IT across various dimensions, including software platforms, patient engagement technologies, artificial intelligence (AI), interoperability and data sharing, compliance with HIPAA and CMS regulations, and key trends shaping 2025.

The software and platforms tailored for behavioral health now extend beyond traditional electronic health records (EHRs). Modern solutions are designed to cater specifically to the unique workflows of mental health practitioners, blending advanced features such as teletherapy modules, medication management, and appointment scheduling with tools to enhance provider efficiency. Leading EHR vendors have increasingly incorporated behavioral health-specific functionalities, offering integrations with wearable devices, personalized treatment plans, and outcome-tracking capabilities. Platforms such as Intersystems TrakCare and Oracle Health have been instrumental in aligning technology with behavioral health needs, while smaller, specialized vendors continue to innovate to address niche requirements.

Patient engagement is another area undergoing significant transformation. The rise of mobile apps, portals, and digital therapeutics empowers patients to participate actively in their care journeys. Applications designed for behavioral health offer tools such as mood tracking, mindfulness exercises, and medication reminders. Coupled with telehealth platforms, these tools ensure care continuity, reduce stigma, and improve access to underserved populations. Patient-centric solutions leverage gamification, behavioral nudges, and AI-driven personalization to promote adherence and enhance outcomes.

Artificial Intelligence is reshaping behavioral health IT by enabling more accurate diagnoses, personalized treatment pathways, and predictive analytics. AI algorithms analyze vast datasets from patient records, wearable devices, and self-reported information to identify patterns that would otherwise go unnoticed. Chatbots powered by natural language processing (NLP) are being deployed as first-line mental health support, offering immediate and empathetic responses to users. Additionally, AI supports providers by automating routine tasks like documentation and flagging high-risk patients for early intervention.

Interoperability and data sharing remain paramount to ensuring that behavioral health information flows seamlessly across different systems and stakeholders. The 21st Century Cures Act and CMS's Interoperability and Patient Access Rule emphasize breaking down data silos. Behavioral health IT solutions are aligning with these mandates to enable seamless exchanges of clinical information, fostering integrated care models that bridge physical and mental health. However, challenges persist, including variations in state laws, provider resistance, and the complexity of integrating legacy systems.

Compliance with HIPAA regulations and evolving CMS guidelines is a significant driver for behavioral health IT development. Protecting patient data while ensuring its accessibility is a delicate balance. Behavioral health data, often more sensitive than general medical information, necessitates robust encryption, audit trails, and user access controls. As CMS rolls out new payment models emphasizing value-based care, BHIT vendors must adapt their platforms to support outcomes tracking, quality reporting, and risk stratification.

Trends shaping 2025 indicate that BHIT will continue its trajectory toward personalization, integration, and patient empowerment. Key areas of growth include the adoption of value-based payment systems, the proliferation of AI tools, and advancements in patient engagement technologies. Additionally, behavioral health IT is expected to integrate more deeply with social determinants of health (SDOH) data, enabling providers to address underlying factors affecting mental wellness. As stigma surrounding mental health diminishes, public and private investments in BHIT are likely to increase, fostering a more comprehensive and inclusive approach to care.

The adoption, innovation, and development of behavioral health IT reflect broader shifts in healthcare toward patient-centered, technology-driven solutions. As the landscape evolves, stakeholders must navigate challenges related to privacy, interoperability, and regulatory compliance while embracing opportunities to improve outcomes and access. This introduction sets the stage for an in-depth exploration of each of these facets, providing a comprehensive overview of the current state and future potential of behavior.



State of Behavioral Health Tech 2025



Behavioral health information technology (BHIT) is experiencing rapid evolution as the demand for mental health and substance use disorder (SUD) services grows globally. In 2025, the following trends, legislative changes, and technological innovations are shaping the landscape:

Key Trends in Behavioral Health IT

Behavioral health IT continues to advance in response to the growing integration of physical and behavioral health systems. Unified platforms providing a holistic view of patient health are increasingly prioritized, with 75% of behavioral health IT professionals investing in these solutions to improve care coordination and outcomes for patients with comorbid conditions. This interoperability ensures a seamless exchange of data between healthcare providers, enhancing the delivery of integrated care.

The expansion of telehealth remains a pivotal trend, as 68% of clinicians plan to enhance telebehavioral health capabilities. Advances in video quality, AI-based diagnostic tools, and broader access to broadband connectivity are facilitating remote counseling, therapy, and psychiatric consultations. These improvements are particularly beneficial in rural and underserved areas, where access to behavioral health services has historically been limited.

Value-based care is also gaining traction in the behavioral health sector. Sixty percent of behavioral health providers aim to adopt advanced analytics to monitor treatment efficacy, optimize resource utilization, and meet payer requirements. By focusing on outcomes rather than service volume, providers are better positioned to demonstrate the effectiveness of their interventions and align with modern reimbursement models.

Patient engagement tools are reshaping how behavioral health services are delivered, with 70% of therapists and clinicians identifying these solutions as critical investments. Mobile apps, online portals, and self-management platforms enable patients to schedule appointments, receive medication reminders, and track therapy progress. These tools foster a collaborative approach to care, enhancing patient adherence and engagement.

Workforce challenges in the behavioral health industry, including staff shortages, are driving the adoption of automation and AI solutions. Sixty-five percent of behavioral health organizations plan to implement AI-driven tools for documentation, initial screenings, and administrative tasks. These innovations reduce clinician burden and ensure that providers can focus on delivering quality care.



Legislative and Regulatory Changes in 2025

The full implementation of the 988 Suicide & Crisis Lifeline underscores the urgency of addressing behavioral health crises. Legislative efforts to secure sustainable funding for crisis call centers and mobile units are helping to stabilize these critical services. Similarly, updates to HIPAA and 42 CFR Part 2 regulations in 2025 have enhanced data privacy and security requirements, ensuring that behavioral health providers adhere to stricter encryption and data-sharing standards.

Parity in reimbursement has become a significant driver of investment in BHIT. The enforcement of mental health parity laws ensures that insurance providers cover behavioral health services at levels equivalent to physical health services. As a result, providers are ramping up investments in BHIT to meet the increased demand for services.

Telehealth licensing reforms have simplified cross-state compliance, enabling providers to expand telebehavioral health services. Standardized credentialing processes reduce administrative complexity and encourage broader adoption of telehealth platforms. Additionally, policies mandating the integration of social determinants of health (SDoH) data into electronic health records (EHRs) are promoting personalized and comprehensive care planning.

Innovations Driving Behavioral Health IT in 2025

Behavioral health IT is leveraging cutting-edge technologies to address pressing industry challenges. Key innovations include:

- **Artificial Intelligence (AI) and Machine Learning (ML):** AI tools are enabling predictive analytics for suicide prevention, chatbot-based early-stage interventions, and natural language processing (NLP) to streamline clinical documentation.
- **Virtual Reality (VR) and Augmented Reality (AR):** VR and AR are being employed for exposure therapy, cognitive-behavioral therapy (CBT), and mindfulness training. These immersive technologies enhance patient engagement and treatment efficacy.
- **Blockchain Technology:** Blockchain is emerging as a robust solution for securing patient data and ensuring tamper-proof audit trails, helping providers comply with evolving data privacy laws.
- **Digital Therapeutics:** FDA-approved digital therapeutics are being integrated into treatment plans for anxiety, depression, and SUDs. These tools complement traditional therapies and offer measurable outcomes.
- **Internet of Things (IoT) Devices:** Wearables and IoT sensors monitor patient activity, sleep patterns, and biometric data such as heart rate variability. These insights help clinicians tailor treatment plans and identify early warning signs of mental health deterioration.

Future Outlook

The future of behavioral health IT in 2025 and beyond is marked by significant opportunities and persistent challenges. While technological advancements promise to make care more integrated, personalized, and accessible, issues like data interoperability, workforce shortages, and equitable access remain critical hurdles. Nevertheless, with supportive legislative frameworks, increasing public and private investment, and continuous innovation, behavioral health IT is poised to revolutionize mental health and substance use disorder treatment on a global scale.



Behavioral Health IT Components 2025



Electronic Health Records (EHR)

Behavioral health EHRs are software platforms designed to store and manage patient information in a secure, accessible manner tailored to the unique needs of behavioral health practices. For psychiatry, these EHRs often include features such as medication management for psychotropic drugs, progress notes for therapy sessions, and tools to monitor treatment compliance. Addiction treatment centers benefit from features like group therapy tracking, detox protocols, and medication-assisted treatment (MAT) workflows. For psychologists, the EHR may emphasize detailed treatment planning, outcome measurement, and the ability to document various therapeutic modalities. These systems integrate seamlessly with physical health EHRs to create a holistic view of the patient, supporting coordinated care for comorbid mental and physical health conditions. Compliance with regulations like HIPAA and 42 CFR Part 2 is critical, ensuring that sensitive behavioral health data remains secure and private.

Practice Management Systems

Practice management systems (PMS) are essential for streamlining the operational side of behavioral health practices. For psychiatrists and psychologists, these systems handle scheduling, billing, and patient records while reducing administrative workload. They often feature appointment reminders, helping practices reduce no-show rates common in mental health care. Addiction treatment centers can leverage practice management tools for managing inpatient and outpatient schedules, billing for insurance claims, and tracking patient progress over time. Many PMS platforms also integrate with EHRs, ensuring seamless data sharing and reporting, which is essential for multi-provider organizations and facilities handling complex patient care.

Telehealth Platforms

Telehealth platforms enable behavioral health providers to deliver therapy, psychiatry, and counseling services remotely. This is especially critical for patients in rural or underserved areas who lack access to in-person mental health care. Psychiatrists can use telehealth to conduct virtual medication management sessions, while psychologists can deliver cognitive-behavioral therapy (CBT) or group therapy. Addiction specialists often use telehealth to support recovery programs, providing counseling and check-ins remotely. These platforms are HIPAA-compliant and offer features like secure video conferencing, appointment scheduling, and real-time chat, enabling providers to maintain continuity of care in a virtual setting.



Revenue Cycle Management (RCM)

RCM systems handle the financial operations of behavioral health practices, ensuring that providers get reimbursed accurately and promptly. For psychiatrists, these systems automate insurance claims for complex billing codes related to medication management and therapy sessions. Psychologists and therapists benefit from simplified billing for services like individual counseling, family therapy, and psychological testing. Addiction treatment centers can manage claims for intensive outpatient programs, residential treatment, and detoxification services. RCM platforms often include tools for verifying insurance eligibility, tracking claims, and analyzing revenue trends, which are crucial for sustaining financially stable operations.

Patient Engagement Tools

Patient engagement tools aim to enhance the interaction between behavioral health providers and their patients, fostering better treatment adherence and outcomes. For psychiatric patients, engagement platforms can provide medication reminders, symptom tracking apps, and access to telepsychiatry sessions. Psychologists often use these tools to share session notes, assign therapeutic exercises, or encourage journaling through a patient portal. Addiction recovery programs leverage engagement tools for tracking sobriety milestones, sending motivational messages, and connecting patients with peer support groups. These tools empower patients to take an active role in their mental health care while improving communication with providers.

Population Health Management

Population health management systems help behavioral health providers analyze data to improve outcomes for specific patient populations. Psychiatrists may use these tools to identify trends in medication efficacy across demographic groups. Addiction treatment centers benefit from risk stratification features that flag individuals at high risk of relapse or overdose. For psychologists, population health tools can reveal patterns in therapy outcomes, helping optimize treatment plans for conditions like anxiety or depression. By addressing social determinants of health (SDoH), such as housing instability or unemployment, these platforms enable providers to design more holistic care strategies.

Digital Therapeutics

Digital therapeutics provide evidence-based, FDA-approved interventions for mental health conditions through apps or software. Psychiatrists can prescribe digital therapeutics as adjuncts to traditional medication for managing conditions like depression, anxiety, or insomnia. Psychologists may use these tools to deliver cognitive-behavioral therapy (CBT) or mindfulness programs between in-person sessions. Addiction treatment programs can incorporate gamified digital modules to improve engagement and reduce relapse rates. Digital therapeutics are particularly effective for patients who prefer self-paced care or need additional support outside traditional therapy settings.

Measurement-Based Care Tools

Measurement-based care tools are critical for tracking patient outcomes and adjusting treatment plans based on data. Psychiatrists use these tools to monitor medication side effects, symptom severity, and overall treatment efficacy. Psychologists benefit from using standardized scales like PHQ-9 for depression or GAD-7 for anxiety to track patient progress. Addiction treatment centers leverage these tools to measure sobriety, engagement in recovery programs, and the effectiveness of behavioral interventions. By integrating patient-reported outcomes (PROs) with clinical data, these tools ensure that care is evidence-based and tailored to individual needs.

Interoperability Solutions

Interoperability solutions allow behavioral health providers to share data seamlessly with other healthcare systems, improving care coordination. Psychiatrists can use these tools to access lab results or physical health data when prescribing psychotropic medications. Psychologists benefit from sharing therapy progress reports with primary care physicians or specialists. Addiction treatment centers use interoperability to coordinate care with emergency departments, ensuring continuity of care after an overdose or crisis intervention. These tools often support compliance with interoperability standards like FHIR, ensuring that data is shared securely and efficiently.

Remote Patient Monitoring (RPM)

RPM tools enable behavioral health providers to track patient health outside clinical settings, offering real-time insights into their well-being. Psychiatrists may use wearables to monitor sleep patterns or heart rate variability as indicators of anxiety or mood disorders. Psychologists can leverage RPM tools to track adherence to mindfulness or breathing exercises. Addiction recovery programs benefit from tools that detect signs of relapse through changes in physical activity or physiological markers. RPM enhances the ability to intervene early, preventing crises and improving long-term outcomes.



Education and Training Platforms

Education and training platforms help behavioral health providers stay updated on best practices, compliance standards, and clinical techniques. Psychiatrists can access modules on new medications, treatment protocols, or legal requirements like HIPAA. Psychologists benefit from training in emerging therapeutic modalities, such as trauma-informed care or acceptance and commitment therapy (ACT). Addiction specialists use these platforms to learn about advancements in MAT or harm reduction strategies. Patient education modules are also available, helping individuals understand their conditions and treatment options.

Black Book Research Methodology



Black Book Research employs a rigorous and independent methodology to evaluate healthcare IT solutions, services, and providers. The approach focuses on collecting unbiased client feedback and analyzing vendor performance across a range of operational and strategic factors.

Key elements of the methodology include:

1. **Client-Centric Feedback:** Black Book collects data from end users, such as clinicians, IT professionals, and administrators, to ensure that findings reflect real-world experiences.
2. **Massive Response Base:** Annually, over 2.9 million survey responses are gathered from healthcare professionals globally.
3. **Vendor Encouragement:** Vendors are encouraged to invite their clients to participate in the surveys, ensuring a robust sample size and authentic feedback.
4. **Independence:** Black Book does not accept vendor compensation for participation, ratings, or inclusion, maintaining an unbiased evaluation process.
5. **Comprehensive Assessment:** Surveys evaluate vendors across 18 critical Key Performance Indicators (KPIs) to determine their strengths, weaknesses, and overall performance.
6. **Transparency:** The survey results are entirely driven by client responses and remain free of vendor influence.
7. **Statistical Rigor:** Data is analyzed using validated statistical methodologies to ensure reliability and accuracy.

The 18 Key Performance Indicators (KPIs)

The KPIs assesses vendor performance in critical areas of operational excellence and client satisfaction. These KPIs are grouped into categories representing the vendor-client relationship and service delivery. They include:

1. **Overall Satisfaction:** Measures the general satisfaction of clients with the vendor's services and products.
2. **Client Relationship and Cultural Fit:** Evaluates the compatibility of the vendor with the client's organizational culture and goals.
3. **Innovation and Optimization:** Assesses the vendor's ability to innovate and optimize its solutions to meet evolving industry needs.
4. **Customization:** Examines the ability of the vendor to tailor solutions to the unique requirements of clients.
5. **Implementation and Training:** Reviews the vendor's onboarding processes, including training and support during implementation.
6. **Integration and Interoperability:** Evaluates the vendor's capability to integrate with existing systems and facilitate data sharing across platforms.
7. **Scalability, Flexibility, and Modularity:** Measures how easily the solution adapts to changing client needs and growth.
8. **Ease of Use and Reliability:** Focuses on user experience, including interface design and system reliability.
9. **Functionality and Performance:** Reviews the core functionalities and effectiveness of the vendor's products or services.
10. **Financial Viability:** Assesses the vendor's financial stability and ability to support long-term client relationships.
11. **Pricing and Contracting:** Measures client satisfaction with pricing models and contract terms.
12. **Support and Customer Care:** Evaluates the vendor's responsiveness and quality of client support services.
13. **Vendor Staff Expertise:** Assesses the technical knowledge and industry expertise of the vendor's team.



14. **Security and Privacy:** Examines the vendor's adherence to data security and privacy standards, including HIPAA compliance.
15. **Reliability and Continuous Improvement:** Focuses on the vendor's ability to provide consistent service and drive ongoing enhancements.
16. **Client Loyalty and Advocacy:** Measures client willingness to recommend the vendor to others.
17. **Industry Reputation:** Evaluates the vendor's standing and reputation within the industry.
18. **Breadth of Offerings and Delivery Excellence:** Assesses the range of solutions provided and the quality of delivery across different product lines.

These KPIs provide a comprehensive framework for evaluating vendors, ensuring that insights are actionable, credible, and valuable to healthcare organizations and stakeholders. Let me know if you'd like further details on any specific KPI or methodology aspect!

Client Ratings

2025



This year's report highlights the vendors that are reshaping the behavioral health information technology (BHIT) space through innovative solutions, client satisfaction, and comprehensive service delivery.

Industry Trends Shaping the Behavioral Health IT Landscape in 2025

Behavioral health information technology (BHIT) is experiencing rapid evolution as the demand for mental health and substance use disorder (SUD) services grows globally. In 2025, several key trends, legislative changes, and technological innovations are shaping the industry:

The integration of behavioral and physical health systems is a major focus in 2025, with 75% of behavioral health IT professionals prioritizing investments in solutions that unify platforms to provide a holistic view of patient health. These integrated systems enable enhanced outcomes for patients with comorbid conditions through better interoperability, ensuring comprehensive care delivery.

Telehealth expansion is another critical trend, with 68% of clinicians planning to enhance their telehealth capabilities. Advances in video quality, AI-based diagnostic tools, and increased accessibility for underserved populations are driving telehealth adoption, meeting patient demand and demonstrating the effectiveness of remote care models.

Value-based care is increasingly becoming a priority in behavioral health, as 60% of providers intend to invest in analytics platforms to track treatment efficacy and align with payer requirements. These tools enable providers to focus on outcomes, ensuring that care is both cost-effective and impactful.

Patient engagement continues to be a significant area of investment, with 70% of therapists and clinicians emphasizing the need for tools like mobile apps and online portals. These platforms enhance self-management and therapy tracking, improving adherence and outcomes for patients.

Finally, workforce challenges and automation are reshaping the industry, with 65% of behavioral health organizations adopting AI-driven solutions to address staffing shortages and administrative inefficiencies. These technologies streamline documentation and operational workflows, allowing providers to focus more on patient care.

Top Client-Rated Vendors in Behavioral Health IT for 2025

Inpatient Psychiatric Facilities Integrated EHR/RCM

Epic Systems Epic Systems earns the top spot for its seamless integration of behavioral and physical health records. Its intuitive interfaces and industry-leading interoperability improve care coordination, resulting in enhanced patient outcomes.

Addiction Medicine EHR

SmartCare Streamline SmartCare Streamline excels in addressing the specific needs of addiction medicine, offering tailored workflows, real-time analytics, and a focus on delivering personalized care to patients.

Ambulatory Behavioral Health EHR & Integrated PM

Netsmart Netsmart is recognized for its comprehensive suite of tools supporting ambulatory behavioral health providers. Its integration of practice management and EHR capabilities simplifies complex workflows.

Revenue Cycle Management Solutions for Behavioral Health Providers

Kipu Health Kipu Health leads in this category due to its specialized focus on behavioral health billing, delivering streamlined RCM solutions and ensuring compliance with complex coding requirements.

Behavioral Health Practice Management Solutions: Compliance, Integration & Advanced Technologies

Valant Valant's cloud-based platform stands out for its scheduling, reporting, and analytics capabilities, enabling behavioral health practices to optimize operations and enhance patient satisfaction. Valant's leadership in advanced technologies stems from its AI-driven tools, seamless interoperability, and compliance-focused solutions, catering specifically to behavioral health providers.



Behavioral Health Mobile & Telehealth Platforms

BetterHelp BetterHelp ranks first for its innovative approach to telehealth, offering a scalable platform that connects patients with licensed therapists via a user-friendly app.

LGBTQ+ Mental Health IT

TherapyNotes TherapyNotes is celebrated for its inclusive features, providing secure telehealth options and customizable solutions to support LGBTQ+ mental health providers.

Military and Veteran Mental Health IT

Oracle Health Oracle Health leads this category for its robust solutions that cater to the complex needs of military and veteran mental health care, ensuring compliance with federal standards.

Innovations in Driving Behavioral Health IT in 2025

Behavioral health IT is leveraging cutting-edge technologies to address pressing industry challenges. Key innovations include artificial intelligence (AI) and machine learning (ML), which are transforming the field with tools for predictive analytics, suicide prevention, and chatbot-based interventions. Virtual reality (VR) is also gaining traction, with applications in exposure therapy and mindfulness training providing immersive and effective therapeutic experiences.

Blockchain technology is enhancing data security, offering tamper-proof audit trails that bolster compliance and trust in sensitive behavioral health data management. Digital therapeutics are revolutionizing care delivery, with FDA-approved solutions for conditions like anxiety, depression, and substance use disorders (SUDs). Finally, IoT devices are being utilized to monitor sleep patterns, activity levels, and biometric data, offering providers real-time insights to personalize and optimize patient care.

Client Vendor Ratings

2025



INPATIENT PSYCHIATRIC FACILITIES INTEGRATED EHR/RCM 2025

1. EPIC SYSTEMS
2. ORACLE HEALTH
3. MEDITECH
4. ALTERA DIGITAL HEALTH
5. QUALIFACTS CARELOGIC

ADDICTION MEDICINE EHR

1. SMARTCARE STREAMLINE
2. ICANOTES
3. THERAPY NOTES
4. VALANT
5. PRACTICE PERFECT
6. NETSMART
7. EPIC SYSTEMS
8. ORACLE HEALTH
9. ALTERA DIGITAL HEALTH
10. MEDITECH
11. ATHENAHEALTH
12. NEXTGEN HEALTHCARE
13. GREENWAY HEALTH
14. ECLINICALWORKS
15. PRACTICE FUSION
16. KAREO
17. MODERNIZING MEDICINE (EMA)
18. CUREMD
19. ADVANCEDMD
20. CHARTLOGIC



AMBULATORY BEHAVIORAL HEALTH EHR & INTEGRATED PM

1. NETSMART
2. NOULA HEALTH
3. QUALIFACTS
4. OSMIND
5. VALANT
6. THERAPY NOTES
7. CENTRAL REACH
8. SIMPLE PRACTICE
9. OSMIND
10. CREDIBLE
11. THERANEST
12. THERAPLATFORM
13. COUNSOL.COM
14. CLINICTRACKER
15. PRACTICE FUSION
16. STREAMLINE SMARTCARE
17. FOOTHOLD
18. PROSENTIVE
19. RAIN TREE SYSTEMS BEHAVIORAL
20. PIMSY
21. OLIVIA HEALTH
22. WELLIGENT CONTINUUM CLOUD
23. CAREPATHS
24. LUMINELLO
25. ICA NOTES

26. ADVANCEDMD

27. CUREMD

28. ECLINICALWORKS



REVENUE CYCLE MANAGEMENT SOLUTIONS FOR BEHAVIORAL HEALTH PROVIDERS

1. Kipu Health
2. ICANotes
3. Qualifacts
4. Prosperity Behavioral Health
5. Revenue Logic
6. SYNERGEN Health
7. Streamline Healthcare Solutions
8. BPS Billing
9. Saisystems Health
10. ADS Revenue Cycle Management
11. R1 RCM
12. Greenway Health
13. Magellan Health
14. Optum360
15. Ontario Systems
16. NueMD
17. SYMPHONI Health
18. MedData
19. GeBBS Healthcare Solutions
20. Cognizant TriZetto Healthcare Products

BEHAVIORAL HEALTH PRACTICE MANAGEMENT SOLUTIONS (SCHEDULING, REPORTING, ADMINISTRATION, CLIENT PORTAL, ANALYTICS)

1. Valant
2. NextGen Healthcare
3. Netsmart Technologies
4. TherapyNotes
5. SimplePractice
6. Kareo
7. AdvancedMD
8. ICANotes
9. TheraNest
10. Qualifacts CareLogic
11. Practice Fusion
12. DrChrono
13. Welligent
14. Athenahealth
15. Azalea Health
16. Credible Behavioral Health
17. Streamline Healthcare Solutions
18. CareCloud
19. Office Ally
20. Greenway Health



COMPLIANCE, INTEGRATION & ADVANCED TECHNOLOGIES (AI, Interoperability, Workflow and Compliance Solutions)

1. Valant
2. Oracle Health
3. Veradigm
4. Qualifacts
5. Epic Systems
6. athenahealth
7. Netsmart Technologies
8. eClinicalWorks
9. Greenway Health
10. Kareo
11. AdvancedMD
12. Eleos Health
13. Core Solutions
14. Thoughtful
15. KMS Technology
16. eHealth Technologies
17. TherapyNotes
18. SimplePractice
19. DrChrono
20. Welligent

BEHAVIORAL HEALTH MOBILE & TELEHEALTH PLATFORMS

1. BetterHelp
2. Talkspace
3. Amwell
4. Teladoc Health
5. Doctor on Demand
6. MDLIVE
7. Regain
8. 7 Cups
9. Enghouse Video
10. Brightside Health
11. Cerebral
12. Lemonaid Health
13. Doxy.me
14. ThriveTalk
15. iCouch
16. Thera-Link
17. SimplePractice Telehealth
18. Zoom for Healthcare
19. Healthie
20. VSee
21. ExpertBox
22. WeCounsel
23. TherapyNotes Telehealth



LGBTQ+ Mental Health and Sexual Health IT

1. TherapyNotes
2. BetterHelp
3. Netsmart Technologies
4. Talkspace
5. Valant
6. SimplePractice
7. Credible Behavioral Health
8. Kipu Health
9. Athenahealth
10. ICANotes
11. AdvancedMD
12. Qualifacts CareLogic
13. Streamline Healthcare Solutions
14. Cerner Corporation
15. Epic Systems
16. Welligent
17. DrChrono
18. Kareo
19. Greenway Health
20. Thriveworks

Military and Veteran Mental Health IT

1. Oracle Health
2. Epic Systems
3. Qualifacts CareLogic
4. Netsmart Technologies
5. Credible Behavioral Health
6. Streamline Healthcare Solutions
7. Athenahealth
8. Welligent
9. AdvancedMD
10. Core Solutions



Directory of Behavioral Health IT Vendors



AbleTo

AbleTo is a behavioral health platform that combines therapy, coaching, and digital tools to support individuals with conditions like anxiety, depression, and chronic illnesses. The platform integrates evidence-based care models with digital tools, helping patients access remote therapy sessions and progress tracking. AbleTo partners with insurers and employers to expand access to mental health services, making it easier for patients to receive care through workplace benefits or insurance networks. Its focus on integrating behavioral health into overall care management enhances patient outcomes.

Accumedic

Accumedic offers an integrated EHR and practice management solution tailored for behavioral health and substance use treatment providers. The platform includes tools for appointment scheduling, clinical documentation, and billing, simplifying administrative workflows for clinicians. It ensures compliance with HIPAA and other regulations while supporting care continuity with robust patient data management. Accumedic is particularly valued by providers managing complex cases in addiction and mental health care.

Amwell Behavioral Health

Amwell provides telehealth solutions designed specifically for behavioral health services, connecting patients with licensed therapists and psychiatrists. Its platform supports video consultations, care management, and secure messaging, making mental health care accessible even in underserved areas. Amwell integrates seamlessly with other EHR systems, ensuring continuity of care across providers. The company also offers solutions for group therapy and family counseling sessions, enhancing collaborative mental health care.

Athenahealth

Athenahealth offers a cloud-based healthcare platform called athenaOne, integrating EHR, revenue cycle management (RCM), and patient engagement tools. For behavioral health providers, it centralizes access to patient records, simplifies appointment scheduling, and ensures efficient billing processes. The platform supports telehealth and secure messaging, enabling clinicians to provide virtual care and maintain communication with their patients. Athenahealth's tools are designed to improve care quality and administrative efficiency for mental health professionals.



Availity

Availity provides RCM and payer-provider collaboration tools that simplify claims processing and reimbursement for behavioral health providers. The platform integrates with various EHR systems, ensuring seamless data sharing and reducing administrative burdens for practices. By automating eligibility checks, claims submissions, and payment tracking, Availity helps behavioral health practices maintain financial health. Its focus on interoperability ensures that providers can coordinate care across systems efficiently.

Better Access

Better Access is an Australian telehealth platform designed for mental health professionals, facilitating online consultations and government-subsidized psychological services. It streamlines scheduling, billing, and documentation processes, helping therapists manage their practices effectively. The platform is particularly beneficial for expanding access to rural areas, where in-person mental health services are often unavailable. Better Access aligns with Australia's mental health policies, making it a trusted resource for therapists and patients alike.

BetterHelp

BetterHelp is a leading teletherapy platform offering affordable and accessible mental health care through virtual means. It connects users with licensed therapists via an intuitive app, enabling therapy through video, phone, or messaging. BetterHelp's scalability and global reach make it suitable for individuals seeking flexible mental health solutions. The platform has been recognized for reducing barriers to accessing mental health care, particularly for underserved populations.

BlueJeans Telehealth

BlueJeans Telehealth offers secure virtual care solutions optimized for behavioral health providers. The platform includes features like patient intake forms, appointment reminders, and EHR integration, making it a versatile tool for mental health practices. Its video conferencing technology ensures HIPAA-compliant sessions, supporting both individual therapy and group counseling. BlueJeans is widely adopted by practices that prioritize high-quality, secure virtual care experiences.

Brightline

Brightline is a telehealth platform specializing in pediatric behavioral health, providing therapy, coaching, and resources for children and their families. The platform's personalized care plans address developmental and behavioral challenges, ensuring targeted interventions. Brightline supports parents with tools and guidance, fostering a collaborative approach to child mental health care. Its integration with schools and pediatric providers enhances the reach and impact of its services.

Calm Health

Calm Health extends the popular Calm meditation app into clinical-grade solutions for stress management and mental wellness. The platform offers personalized programs for stress reduction, sleep improvement, and emotional regulation, integrating seamlessly into employee wellness initiatives. Its clinically validated tools make it a valuable resource for behavioral health providers aiming to incorporate mindfulness and relaxation into treatment plans. Calm Health bridges the gap between consumer wellness tools and professional mental health care.

CareCloud

CareCloud provides a suite of IT solutions tailored for behavioral health practices, including EHR, practice management, medical billing, patient engagement, and telehealth services. The platform simplifies workflows by integrating scheduling, documentation, and billing into one interface. For mental health providers, CareCloud's patient engagement tools enhance communication and improve treatment adherence. Its telehealth features make it an effective solution for practices offering virtual therapy services.

CarePaths

CarePaths is a cloud-based EHR and teletherapy platform designed specifically for behavioral health providers. It includes tools for clinical documentation, patient engagement, and outcome tracking, helping clinicians deliver evidence-based care. The platform integrates telehealth functionality, allowing providers to conduct therapy sessions securely and efficiently. CarePaths also supports measurement-based care, enabling clinicians to track patient progress and adjust treatment plans accordingly.



Cerner Behavioral Health

Cerner provides EHR solutions tailored to behavioral health settings, offering tools for clinical documentation, patient engagement, and care coordination. The platform integrates behavioral and physical health data, enabling holistic care for patients with co-occurring conditions. Its robust reporting features help organizations meet compliance requirements and track outcomes. Cerner's commitment to interoperability makes it a valuable partner for behavioral health providers working across diverse care settings.

ClinicTracker

ClinicTracker is an EHR platform designed for behavioral, mental health, and substance use treatment providers. It offers features like appointment scheduling, billing, and clinical documentation, streamlining administrative tasks for practices. ClinicTracker's customizable workflows and reporting capabilities make it a favorite among organizations with complex needs. It also supports telehealth, allowing providers to deliver virtual care seamlessly.

Core Solutions

Core Solutions provides EHR platforms for behavioral health and human services organizations, focusing on improving care coordination and operational efficiency. Its system includes compliance tracking, case management, and outcome measurement tools. Core Solutions emphasizes interoperability, ensuring seamless data sharing between providers. The platform's flexibility makes it suitable for organizations of varying sizes, from small practices to large networks.

DocASAP

DocASAP offers patient scheduling and engagement tools designed to simplify access to behavioral health services. The platform integrates with major EHR systems, allowing seamless appointment scheduling and real-time availability management. Its features include automated reminders and customizable patient intake workflows, improving operational efficiency for mental health providers. DocASAP is widely recognized for enhancing patient-provider communication and reducing no-shows in behavioral health settings.

Doxy.me

Doxy.me is a telehealth platform tailored for healthcare providers, including those in behavioral health. It offers a simple, secure video conferencing solution that complies with HIPAA regulations, making it a trusted choice for virtual therapy sessions. Its user-friendly interface allows providers to focus on patient care without technical complications. Doxy.me also supports group therapy and remote patient check-ins, enhancing its utility for behavioral health practices.

DrChrono

DrChrono provides a mobile-friendly platform that integrates EHR, practice management, and billing solutions, catering to behavioral health providers. It features customizable templates for clinical documentation, ensuring efficient data capture for mental health practices. The system supports telehealth and patient engagement tools, enabling providers to deliver virtual care while maintaining strong communication with their patients. DrChrono's intuitive design makes it a popular choice for small to medium-sized behavioral health practices.

EHR Your Way

EHR Your Way is a flexible behavioral health EMR platform that adapts to the unique needs of mental health providers. It includes tools for appointment scheduling, clinical documentation, and billing, streamlining administrative workflows. The platform's customizability ensures that it aligns with the specific requirements of various behavioral health specialties, from individual therapy practices to addiction treatment centers. Its focus on efficiency helps clinicians devote more time to patient care.

Elation Health

Elation Health offers an integrated EHR platform with robust telehealth and patient engagement features for behavioral health providers. It focuses on streamlining clinical workflows, from documentation to outcome tracking, ensuring high-quality care delivery. The platform's intuitive interface simplifies day-to-day operations for therapists and counselors, enhancing their ability to provide patient-centered care. Elation Health also supports secure communication, ensuring patient privacy and regulatory compliance.



Epic Systems

Epic Systems is a leader in healthcare IT, offering comprehensive EHR solutions with modules specifically designed for behavioral health care. The platform integrates behavioral and physical health data, providing a unified patient record that supports holistic treatment approaches. Epic's MyChart portal enables patient engagement through secure messaging, appointment scheduling, and access to health records. Its widespread adoption in hospitals and large behavioral health organizations underscores its reliability and scalability.

eClinicalWorks

eClinicalWorks delivers cloud-based EHR and practice management solutions that cater to the needs of behavioral health providers. The platform supports telehealth, patient engagement, and revenue cycle management, making it a versatile tool for comprehensive care delivery. Its intuitive interface helps streamline workflows for mental health professionals, improving efficiency and care coordination. eClinicalWorks' focus on interoperability ensures seamless data exchange between behavioral and physical health systems.

eVisit

eVisit is a telehealth platform designed to simplify virtual care for behavioral health providers. Its secure video conferencing and workflow automation tools enhance the efficiency of remote therapy sessions. The platform integrates with major EHR systems, ensuring continuity of care between in-person and virtual visits. eVisit's robust scheduling and patient communication features make it a valuable resource for practices looking to expand their telehealth offerings.

Foothold Technology

Foothold Technology provides EHR solutions tailored to behavioral health services, focusing on clinical documentation, billing, and data analysis. Its platform enables providers to track outcomes and meet compliance requirements with ease. Foothold's reporting capabilities help organizations demonstrate value to payers and improve care quality. Its user-friendly interface supports mental health professionals in delivering efficient and effective services.

Ginger

Ginger is an on-demand mental health platform offering 24/7 access to behavioral health coaching, therapy, and psychiatry services. It integrates AI-driven chat tools with live human support, ensuring timely interventions for patients in need. Ginger's scalable platform is widely used by employers and health plans, making mental health support accessible to diverse populations. The combination of digital tools and human expertise enhances the platform's ability to address a wide range of behavioral health needs.

Greenway Health

Greenway Health provides integrated EHR, practice management, and revenue cycle management solutions tailored for behavioral health practices. Its cloud-based platform, Intergy, supports telehealth, patient engagement, and chronic care management. Greenway Health's tools are designed to improve clinical workflows and operational efficiency, enabling providers to focus on delivering quality care. The platform's emphasis on interoperability ensures seamless communication across care teams.

Headspace Health

Headspace Health combines mindfulness practices with mental health support through digital behavioral health tools and therapy options. Its platform integrates guided meditation and mindfulness exercises into clinical-grade mental health programs, addressing stress, anxiety, and depression. Headspace Health partners with employers and health plans to deliver scalable solutions that enhance employee well-being. The platform's evidence-based approach bridges the gap between consumer wellness tools and professional mental health care.

Healthify

Healthify connects behavioral health providers with community organizations to address social determinants of health (SDoH) that impact mental wellness. Its platform integrates SDoH data into clinical workflows, helping providers design personalized care plans. By addressing factors such as housing, food security, and employment, Healthify empowers clinicians to tackle the root causes of mental health issues. The platform's focus on care coordination enhances outcomes for vulnerable populations.



iCouch

iCouch is a telehealth platform specifically designed for mental health professionals, offering secure video sessions, scheduling, billing, and client progress tracking. The platform is tailored to the unique workflows of therapists and counselors, enabling them to deliver high-quality care virtually. iCouch's user-friendly design makes it accessible for both providers and patients, ensuring a seamless teletherapy experience. Its integrated tools help streamline operations for individual practices and small clinics.

Innovatel Telepsychiatry

Innovatel provides telepsychiatry services, connecting behavioral health providers with board-certified psychiatrists for virtual consultations. The platform supports practices and facilities in managing psychiatry caseloads efficiently, especially in underserved areas. Innovatel's focus on telepsychiatry helps address workforce shortages in behavioral health by providing on-demand access to specialists. The service integrates with existing systems to ensure continuity of care and seamless coordination.

InSync Healthcare Solutions

InSync offers a cloud-based EHR and practice management platform tailored for behavioral health providers. The system features telehealth capabilities, clinical documentation, billing, and scheduling tools, ensuring streamlined workflows. InSync's platform supports compliance with HIPAA and other regulations, providing secure and efficient solutions for behavioral health organizations. Its tools are particularly effective for managing large caseloads and improving practice efficiency.

Kareo Clinical

Kareo Clinical delivers an EHR and practice management solution that simplifies patient engagement for behavioral health practices. Its intuitive platform supports clinical documentation, telehealth, and billing processes, helping providers improve care quality and administrative efficiency. Kareo integrates seamlessly with other systems, offering robust interoperability and reporting features. The system is ideal for small to medium-sized behavioral health practices looking for cost-effective, scalable solutions.

Kipu Health

Kipu Health specializes in EHR systems for addiction treatment and behavioral health facilities, focusing on the unique needs of detox and recovery programs. Its platform includes tools for medication-assisted treatment (MAT), outcome tracking, and compliance reporting. Kipu's user-friendly interface supports seamless care coordination, ensuring that providers can focus on patient recovery. The platform is widely adopted by addiction treatment centers due to its tailored approach to behavioral health.

Luma Health

Luma Health offers patient engagement tools that include appointment reminders, two-way messaging, and customizable intake workflows for behavioral health providers. The platform helps practices reduce no-show rates and improve communication with patients, enhancing overall care delivery. Luma Health integrates with major EHR systems, enabling seamless workflow automation and improved patient experiences. Its features are particularly valuable for practices aiming to boost engagement and operational efficiency.

Medsphere

Medsphere provides integrated EHR solutions for behavioral health and psychiatric hospitals, focusing on care coordination and operational efficiency. Its platform includes tools for clinical documentation, medication management, revenue cycle management, and IT outsourcing. Medsphere's emphasis on interoperability ensures that behavioral health providers can connect seamlessly with other healthcare systems. The platform's robust reporting and analytics tools help organizations track outcomes and meet regulatory requirements.

MedBridge

MedBridge offers telehealth and training solutions for behavioral health providers, focusing on educational resources and remote therapy capabilities. The platform provides tools for patient engagement and progress tracking, ensuring that clinicians can deliver personalized care. MedBridge also supports compliance training, helping providers stay up-to-date with industry standards. Its comprehensive offerings make it a valuable partner for behavioral health organizations looking to expand their digital capabilities.



Mend

Mend is a telehealth and patient engagement platform tailored for behavioral health practices, offering secure video consultations and workflow automation. The platform includes tools for appointment scheduling, automated reminders, and patient intake, streamlining administrative processes. Mend integrates with existing EHR systems, ensuring continuity of care for virtual and in-person visits. Its focus on usability makes it an excellent choice for practices aiming to enhance their telehealth services.

Netsmart

Netsmart provides integrated EHR solutions for behavioral health, social services, and post-acute care. Its platform emphasizes interoperability and care coordination, enabling providers to deliver holistic care across diverse settings. Netsmart includes tools for clinical documentation, population health management, and compliance tracking, making it a comprehensive solution for large organizations. The platform's scalability and focus on collaboration set it apart in the behavioral health IT space.

Netsmart myEvolv

The myEvolv platform by Netsmart is an EHR solution designed specifically for behavioral health and social services providers. It supports case management, billing, clinical documentation, and reporting, enabling organizations to streamline their workflows. MyEvolv integrates with other healthcare systems to promote data sharing and care coordination. Its flexible configuration options make it suitable for organizations of all sizes, from community mental health centers to large healthcare networks.

NextGen Healthcare

NextGen Healthcare provides EHR and practice management solutions tailored to the unique needs of behavioral health providers. Its platform includes telehealth capabilities, patient engagement tools, and revenue cycle management, ensuring comprehensive care delivery. NextGen's emphasis on compliance and interoperability helps organizations meet regulatory standards while improving operational efficiency. The platform's user-friendly interface supports clinicians in managing their workflows effectively.

NOCD

NOCD is a teletherapy platform specializing in evidence-based care for obsessive-compulsive disorder (OCD). It offers virtual therapy sessions using exposure and response prevention (ERP), a gold-standard treatment for OCD. The platform connects patients with licensed therapists and provides tools for progress tracking and peer support. NOCD's focus on a specific mental health condition allows it to deliver highly specialized care, making it a trusted resource for individuals with OCD.

OnCall Health

OnCall Health provides a virtual care platform designed for behavioral health providers, offering video consultations, secure messaging, and workflow management tools. Its flexibility makes it suitable for individual therapists, group practices, and larger organizations. OnCall Health integrates seamlessly with EHR systems, ensuring that providers can maintain continuity of care. The platform's robust security features ensure compliance with HIPAA and other regulations.

Osmind

Osmind offers a platform focused on innovative treatments for psychiatric practices, including therapies like ketamine-assisted treatment and transcranial magnetic stimulation (TMS). The platform integrates EHR and practice management tools, helping clinicians track outcomes and manage their workflows efficiently. Osmind's data-driven approach supports research and personalized care planning, enhancing the effectiveness of advanced psychiatric treatments. Its focus on innovation makes it a standout solution in the behavioral health IT space.

Owl Insights

Owl Insights is a measurement-based care platform that integrates with EHR systems to deliver patient-reported outcomes and analytics. The platform enables clinicians to track patient progress, identify treatment gaps, and make data-driven care adjustments. Owl Insights is particularly valuable for behavioral health organizations focusing on evidence-based practices. Its tools help providers demonstrate value to payers and improve patient outcomes.



PointClickCare

PointClickCare provides EHR solutions tailored for behavioral health providers, particularly in post-acute care settings. Its platform includes tools for care coordination, medication management, and compliance tracking, ensuring that providers can manage complex patient needs effectively. PointClickCare integrates behavioral health data with physical health records, offering a holistic view of patient care. Its robust analytics and reporting tools support outcome measurement and regulatory compliance, making it a trusted solution in the behavioral health sector.

Psyquel

Psyquel offers practice management software designed for behavioral health and substance use treatment providers. Its platform includes features for appointment scheduling, billing, and insurance claims management, ensuring that administrative processes run smoothly. Psyquel integrates seamlessly with EHR systems, enabling providers to manage clinical and financial workflows in one place. The platform's simplicity and efficiency make it a popular choice for smaller practices and organizations focused on mental health care.

Qualifacts

Qualifacts delivers EHR and revenue cycle management solutions designed specifically for behavioral healthcare organizations. Its platform supports compliance with regulatory standards, value-based care models, and integrated care initiatives. With tools for clinical documentation, billing, and reporting, Qualifacts helps providers streamline operations and improve outcomes. The company's emphasis on interoperability allows behavioral health organizations to coordinate care across diverse systems and providers.

RXNT

RXNT provides a comprehensive suite of healthcare software solutions, including EHR, practice management, and billing services, tailored to behavioral health providers. Its platform simplifies workflows by integrating scheduling, documentation, and claims management into one system. RXNT supports telehealth and patient engagement tools, ensuring providers can deliver virtual care while maintaining strong communication with patients. The platform's scalability makes it suitable for practices of all sizes, from solo practitioners to large behavioral health organizations.

SilverCloud Health

SilverCloud Health offers digital mental health platforms that combine evidence-based content with therapist-guided programs. Its solutions include cognitive-behavioral therapy (CBT) modules, stress management programs, and tools for resilience training. SilverCloud Health supports integration with larger healthcare systems, allowing providers to incorporate digital interventions into traditional care plans. The platform is recognized for its ability to scale mental health care delivery while maintaining high-quality, personalized experiences for patients.

Simple Interact

Simple Interact provides patient engagement and workflow automation tools for behavioral health practices. Its platform enhances scheduling, patient check-ins, and communication, helping providers streamline administrative processes. Simple Interact integrates with EHR systems to ensure seamless data sharing and efficient workflows. The platform's focus on improving the patient experience makes it a valuable tool for practices looking to reduce no-show rates and improve care delivery.

SimplePractice

SimplePractice is a comprehensive practice management platform designed for behavioral health providers, offering features like scheduling, billing, and secure client communication. Its intuitive interface is tailored for independent therapists and small practices, ensuring ease of use without compromising functionality. SimplePractice also supports telehealth, enabling providers to deliver virtual care seamlessly. The platform's robust client portal enhances engagement, allowing patients to manage appointments, access session notes, and communicate securely with their providers.

Spring Health

Spring Health is an employee mental health benefit platform that combines personalized assessments with data-driven care recommendations. Its platform connects employees to therapists, coaches, and digital tools, ensuring timely and effective mental health interventions. Spring Health's AI-driven matching system ensures that patients receive the most appropriate care based on their individual needs. The platform's focus on workplace mental health makes it a valuable resource for employers looking to support employee well-being.



Streamline Healthcare Solutions

Streamline Healthcare Solutions offers EHR platforms for behavioral health and human services organizations, with tools for clinical documentation, billing, and compliance tracking. Its SmartCare platform integrates case management and population health features, enabling providers to deliver comprehensive care. Streamline emphasizes interoperability, allowing organizations to coordinate care across multiple systems and providers. The platform's scalability and robust reporting tools make it suitable for both small practices and large healthcare networks.

Talkspace

Talkspace is a telehealth platform specializing in mental health care, connecting patients with licensed therapists through video, phone, and text-based communication. The platform provides on-demand access to therapy and psychiatry services, making mental health care more accessible for individuals and organizations. Talkspace's partnerships with employers and insurers expand its reach, allowing more people to access affordable and convenient mental health care. Its user-friendly app ensures patients can engage with therapy at their own pace.

Teladoc Health

Teladoc Health provides virtual care solutions for behavioral health, offering access to licensed therapists and psychiatrists through secure video and phone consultations. The platform supports treatment for a wide range of mental health conditions, including anxiety, depression, and substance use disorders. Teladoc integrates with EHR systems, ensuring continuity of care across virtual and in-person visits. Its scalability makes it suitable for both individual providers and large healthcare organizations.

TheraNest

TheraNest is a practice management platform tailored for behavioral health professionals, offering tools for scheduling, billing, clinical documentation, and secure client communication. Its platform is designed for solo practitioners and small practices, providing an affordable and user-friendly solution. TheraNest also includes telehealth functionality, enabling providers to deliver virtual care alongside in-person services. Its robust reporting features help clinicians track outcomes and demonstrate value to payers and clients.

TherapyAppointment

TherapyAppointment provides a practice management system designed to meet the needs of behavioral health professionals. Its platform includes tools for appointment scheduling, billing, telehealth, and documentation, streamlining workflows for therapists and counselors.

TherapyAppointment is recognized for its ease of use and affordability, making it a popular choice for private practices. The platform's focus on simplifying administrative tasks allows clinicians to spend more time on patient care.

TherapyNotes

TherapyNotes offers a comprehensive EHR platform for behavioral health providers, featuring tools for scheduling, billing, and clinical documentation. Its user-friendly interface is designed to simplify workflows for therapists and counselors, reducing administrative burdens. TherapyNotes also includes a client portal and telehealth capabilities, enhancing patient engagement and care delivery. The platform's robust reporting features make it a trusted solution for providers focused on measurement-based care.

Valant

Valant delivers a cloud-based EHR platform tailored for behavioral health practices, offering features like clinical documentation, practice management, and outcome tracking. The platform integrates telehealth and billing tools, ensuring seamless workflows for providers. Valant's focus on behavioral health-specific needs makes it a trusted choice for mental health professionals looking for an all-in-one solution. Its data-driven approach helps providers track patient outcomes and demonstrate treatment effectiveness.

Vsee

Vsee is a telehealth platform with robust capabilities for behavioral health providers, including secure video conferencing, patient intake forms, and messaging tools. The platform's HIPAA-compliant design ensures privacy and security for virtual therapy sessions. Vsee integrates with EHR systems, supporting continuity of care for hybrid practices. Its scalability makes it suitable for both solo practitioners and large organizations offering virtual behavioral health services.



Welligent

Welligent provides cloud-based EHR and mobile apps for behavioral health providers, with tools for scheduling, billing, and documentation. The platform emphasizes usability and flexibility, making it a reliable choice for providers of all sizes. Welligent supports integrated care models, helping clinicians coordinate behavioral and physical health services. Its mobile functionality enables providers to access patient records and document care from anywhere.

WizeCare

WizeCare specializes in teletherapy and virtual care solutions for behavioral health providers, offering tools for personalized treatment plans, progress tracking, and secure video sessions. The platform supports evidence-based care by providing clinicians with insights into patient progress. WizeCare's focus on remote care makes it a valuable resource for practices looking to expand their telehealth offerings. Its user-friendly interface ensures accessibility for both providers and patients.

ZeOmega

ZeOmega offers a population health management platform that integrates behavioral health support, helping providers coordinate care across systems. The platform leverages data from multiple sources to identify at-risk populations and improve care delivery. ZeOmega's tools for care management and analytics enable providers to address social determinants of health (SDoH) in behavioral health care. Its emphasis on interoperability ensures seamless collaboration between behavioral and physical health providers.

Zoom for Healthcare

Zoom for Healthcare provides a secure and HIPAA-compliant video conferencing platform widely used in telebehavioral health. Its features include appointment scheduling, patient intake workflows, and integration with EHR systems, ensuring streamlined virtual care delivery. Zoom's scalability and ease of use make it suitable for individual practices and large healthcare organizations. The platform supports both one-on-one therapy sessions and group counseling, enhancing its versatility for behavioral health providers.

Appendix:



Evaluating Behavioral Health IT Solutions: The Case for Crowdsourced Feedback

Why Crowdsourced Ratings Excel

Evaluating Behavioral Health IT solutions, including EHRs, telehealth platforms, and patient engagement tools, requires real-world insights. Crowdsourced ratings offer transparent, accurate, and comprehensive views compared to traditional analyst-driven methods:

- **Broader Representation:** Feedback comes from diverse users across behavioral health settings, ensuring inclusive evaluations that reflect varied engagements.
- **Real-World Insights:** Clients' direct feedback emphasizes usability, satisfaction, and outcomes, rather than market positioning.
- **Transparency:** Raw client feedback eliminates bias, offering a clear picture of vendor performance.
- **Dynamic Data:** Real-time updates capture current user experiences and trends, ensuring relevant insights.
- **Validation and Credibility:** Verified feedback ensures authenticity, reducing individual biases for balanced evaluations.
- **Global and Regional Insights:** Captures data from underserved regions and tailors insights to specific markets.
- **Holistic Feedback:** Includes input from therapists, IT staff, and administrators, offering a comprehensive evaluation.
- **Cost-Effective:** Crowdsourcing democratizes feedback, making insights accessible to small practices and niche vendors.

Crowdsourced Feedback in Behavioral Health IT

Crowdsourced evaluations democratize insights, leveraging real-world data and advanced analytics to highlight solutions that deliver impactful results for behavioral health providers. This approach empowers providers to make informed, client-centric decisions efficiently and effectively.

About Black Book



“The behavioral health IT landscape in 2025 is a testament to the transformative power of technology,” said Doug Brown, Founder of Black Book Research. “Vendors at the forefront of this change are addressing critical gaps with smart, scalable, and patient-centered solutions. Their commitment to advancing interoperability, enhancing patient engagement, and leveraging AI and analytics has redefined the possibilities of mental health care delivery.”

Black Book Research is a trusted and independent market research company, recognized as a leader in digital health innovation. Since 2010, over nine thousand behavioral healthcare professionals have participated in their client experience surveys, which, combined with feedback from over 3 million users on 8,000+ vendors, provide unbiased insights free from vendor influence. By aligning technology with real-world needs, Black Book bridges gaps in healthcare, advocates for equity, and shapes the future of innovation through actionable research and transformative IT narratives.

For more information, visit www.blackbookmarketresearch.com

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